

FORM B



Serial No

Date

**APPLICATION FORM FOR
VSNL GATEWAY INTERNET ACCESS SERVICES (GIAS)
(LEASED LINE AND DEDICATED DIAL-UP SERVICES)**

**(Please read the information brochure before filling
the application form and send it to nearest VSNL Office)**

For Office use

Billing Code:

Customer Code:

Videsh Sanchar Nigam Limited

Mumbai/New Delhi/Chennai/Calcutta/Bangalore/Pune/Ernakulam/Dehradun
Attn: Customer Relation

Dear Sir,

I/We wish to enrol myself/ourselves as subscriber of VSNL Gateway Internet Access Services (GIAS). The necessary particulars are as follows:

1. Name of the applicant : _____

2. Billing Address : _____

_____ Pin Code _____

3. Contact Name : _____

Phone No. : _____

Fax No. : _____

E-mail : _____

**SECTION 1: To be completed by Dedicated Dial-up Applicants
[Tick appropriately]**

4. ACCOUNT OPENING INFORMATION* [Select only one category]

I. USER CATEGORY

Category I [] Category II [] Category III []

II. TYPE

NORMAL [] ISDN DIAL-UP 64Kbps [] ISDN DIAL UP 128 Kbps []

- *Tariff Details at Appendix A

USERNAME (For Category II) Only

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(Please enter your username 3 to 8 lower case Characters /alphabets as you desire at login time)
Username given above will be part of your E-mail Address.
Initial Password will be given by VSNL to be changed by the user after first login.

**Section 2 : To be completed by leased line Applicants only
*(Tick appropriate category and line speed)**

I. CATEGORY

Category	Tick (☒) Only one
General	
Software Exporter / 100% EOU	
Recognized educational institution/Govt organisation /New papers and news agencies	

II. SPEED

Speed	Tick (☒) only One
2.4 Kbps	
9.6 Kbps	
64 Kbps	
128 Kbps	
256 Kbps	
512 Kbps	
1 Mbps	
2 Mbps	

- *Tariff Details at Appendix A

5. Payment Particulars:

(i) Bankers Cheque/DD No. _____ Date _____

(ii) Bank Name/Address: _____

NOTE

1. Leased subscriber would have option to pay charges in advance or four equal quarterly instalments .
2. All charges payable to MTNL/DoT will be borne by the leased line subscriber.
3. Registered software exporter or 100% EOU needs to be registered with respective Government bodies.
4. Leased line applications should be accompanied with request on letter head.
5. For leased line, customer is required to furnish a copy of the equipment lay-out diagrams at customer end. The diagrams may also include make, model and type of terminal interface proposed to be used.
6. An undertaking attached as **Annexure – B** in letter head should be submitted along with the leased line application.
7. All Cheques/DDs should be drawn in favour of 'Videsh Sanchar Nigam Limited'.
8. For accounts related queries, please contact VSNL customer relation or your VSNL authorised agents. Technical support is available from VSNL help desk in all metros.

Broad Terms and Conditions of GIAS Subscription

1. VSNL shall update Gateway Internet Access Services (GIAS) without prior intimation to its subscribers.
2. The subscriber is required to use Telecom Engineering Centre (TEC), New Delhi approved Interface Equipment for accessing Gateway Internet Access Services. In case where it is necessary to pay Licence Fee to Department of Telecommunications/MTNL for connecting Modem/other Interface equipment etc. to PSTN, subscriber is required to complete necessary formalities with local DOT/MTNL office.
3. All Gateway Internet Nodes Madras, New Delhi, Calcutta, Mumbai, Bangalore and Pune are interconnected with high speed links provided by Department of Telecommunications. The International connectivity is provided via satellite from USA to all GIAS Nodes. VSNL would try to maintain these links as reliable as possible. However, it would own no responsibility in case of interruptions in the network beyond its reasonable control.
4. VSNL would try to upgrade Network capacity so as to provide desired speed of connections to the subscribers. However the subscriber understands that he would be able to operate at the desired speed only for 50 % of time.
5. The subscriber of Gateway Internet Access Services is not allowed to resale the Internet Services (except WWW service).
6. Value Added Telecom service providers would require necessary permission/licence from Dy. Director General (CS), Department of Telecommunications, Sanchar Bhavan, 20 Ashoka Road, NEW DELHI-110 001 [Tel: 3326255 / 3032855, - Fax: 3327656]

7. The Subscribers of Gateway Internet Access Services would not be allowed to use Gateway Internet Access Services for inter-active Voice or Fax messaging.
8. The subscriber understands that the software supplied by VSNL is copyright protected and copying of the same is liable to attract legal action under copyright Act.
9. The subscriber is required to desist from sending unsolicited messaging via Gateway Internet Access Services.
10. The subscriber is required to fully comply the provisions of the Indian Telegraph Act, 1885, and the Indian Telegraph Rules made thereunder and any amendments or replacements made thereto from time to time.
11. The subscriber is required to ensure that objectionable or obscene messages or communications, which are inconsistent with the established laws of the country, are not made by him or any other person using his password.
12. VSNL may revise the tariff for Gateway Internet Access Services from time to time at its discretion.
13. Customer assumes total responsibility and risk for use of the Gateway Internet Access Services. Neither VSNL nor its affiliates make any express or implied warranties, representations or endorsements whatsoever (including without limitation warranties of title or non-infringement, or the implied warranties of merchantability or fitness for a particular purpose) with regard to any merchandise, information or service provided through the Internet, and they shall not be liable for any cost or damage arising either directly or indirectly from any such transaction. It is solely customer's responsibility to evaluate the accuracy, completeness and usefulness of all opinions, advice, services and other information, and the quality and merchantability of all merchandise, provided through the service or in the Internet generally.
14. Customer understands further that the Internet contains unedited materials some of which are sexually explicit or may be offensive to some people. Customers access such materials at their own risk. VSNL has no control over and accepts no responsibility whatsoever for such materials.
15. The subscriber is required to desist from putting unsolicited messaging on server hosted at VSNL premises. The subscriber is required to ensure that objectionable or obscene messages or communications, which are inconsistent with the established laws of the country, are not made by him or any other person on the web server or web space of the subscriber.
16. The service is provided on an "AS IS and AVAILABLE" basis without warranties of any kind, either express or implied, including but not limited to warranties of title, non-infringement or implied warranties of merchantability of fitness for a particular purpose. No advice or information given by VSNL, its affiliates or their respective employees shall create a warranty. Neither VSNL nor its affiliates warrants that the service will be interrupted or error free or that any information, software or other material accessible on the service is free of viruses, worms, Trojan horses or other harmful components.
17. Under no circumstances shall VSNL, its affiliates or its contractors be liable for any direct, indirect, incidental, special, punitive or consequential damages that result in any way from customers, use of or inability to use the service or to access the Internet or any part thereof, or customers reliance on or use of information, services or merchandise provided on or through the service, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, or transmission, or any failure of performance.
18. Payment of bills - It would be the responsibility of subscriber to make advance payment of Gateway Internet Access Services. VSNL would disconnect the service in case of non-receipt of advance payment without giving any notice to the subscriber.

19. Disclaimer :- While every effort is made by VSNL to provide highest quality of services to its customers of Gateway Internet Access Services (Dial – up services, Leased line services and dedicated dial-up services) the customer acknowledges that the linking, quality and speed of data transmission of the customer with VSNL network is entirely dependant on the telephone lines connectivity as may be permitted by MTNL/DoT systems. Accordingly, VSNL shall in no event be responsible to the customer in any manner whatsoever for any failure, defect, delay in connectivity or accidental loss of connectivity of the customer with VSNL network computer or the deficiency in data transmission between the customer and VSNL network computers, or for any inconvenience, damage or loss that may be caused to any one or of any kind arising therefrom.
20. Force Majeure - If at anytime, during the continuance of Gateway Internet Access Services, the performance in whole or part, of any obligation under it shall be prevented or delayed by reason of war, hostility, acts of the public enemy, civil commotion, sabotage, fire, flood, explosion, epidemic, quarantine restriction, strikes, lock-out or act of GOD etc., the subscriber shall not have any claim for damages against VSNL in respect of such non-performance or delay in performance of Gateway Internet Access Services.
21. Arbitration of Disputes - In the event of any question, dispute or difference arising out of provisions of Gateway Internet Access Services, the matter shall be referred to the sole arbitration of the Chairman and Managing Director, Videsh Sanchar Nigam Limited, Mumbai.
22. Disclaimer - Although VSNL is taking all necessary steps to minimize Year-2000 risks, VSNL does not make any express or implied warranties and representations of any kind with regard to VSNL's Year-2000 Readiness. VSNL will in no way be responsible for non-delivery of service or any other consequences due to Year-2000 problem, except to refund the dues collected for the affected service for the duration of non-performance.

I/WE have carefully read the terms and conditions of the agreement and technical specifications of Gateway Internet Access Services and agree to abide the same.

Signature :

Place :

Date :

For office use

Billing Code : Customer Code :

Account opening date :

E-Mail Address :

Customer informed on :

Dedicated Dial-up Access number :

Signature :

Agent Code : Date :

Place :

Agent's Signature :

ACKNOWLEDGEMENT
(To be filled by Applicant)

Name of Applicant:

Serial Number:
(will be given by Office)

DD/Cheque No. :

Date :

Amount :

DD/Cheque Date :

Note

1. Please quote above Serial Number and date while enquiring the status of your application.
2. Duly Stamped Receipt will be sent with account opening details.

APPENDIX - A**TARIFF FOR DEDICATED DIAL-UP SERVICE****Registration & Installation Charge (One time) : Rs.20,000/-**

Category	Type	Normal (Charges p.a)	ISDN Dial-up 64Kbps (Charges p.a)	ISDN Dial-up 128 Kbps (Charges p.a)
Category I	Dedicated Web Server Access (For Customers having web server at VSNL backbone)	Rs.1,40,000/-	Rs.2,60,000/-	Rs.5,30,000/-
Category II	Dedicated Unlimited Usage	Rs.1,75,000/-	Rs.3,30,000/-	Rs.6,60,000/-
Category III	Dedicated Usage Based	Rs.50,000/-	Rs.1,00,000/-	Rs.1,25,000/-

Note :

1. Minimum duration of the service will be one year.
2. Category description
 Category I: No IP address will be provided
 Category II: One e-mail-id with restricted simultaneous login will be provided
 Category III: Restricted login for single e-mail ID.(Usage Charges at actuals as per prevailing tariff)

TARIFF FOR INTERNET LEASED LINE SERVICE

Speed	Registration Fee (One Time)	Installation and Testing Fee (One Time)	Annual Tariff (Rupees in Lakhs)	
			Corporate	ISPs
9.6 Kbps	Rs.15,000/-	Rs.2,000/-	Rs.2.5 Lakhs	Rs.2.5 Lakhs
64 Kbps	Rs.20,000/-	Rs.10,000/-	Rs.4.25 Lakhs	Rs.5.0 Lakhs
128 Kbps	Rs.20,000/-	Rs.10,000/-	Rs.6.5 Lakhs	Rs.7.6 Lakhs
256 Kbps	Rs.40,000/-	Rs.10,000/-	Rs.9 Lakhs	Rs.10.5 Lakhs
512 Kbps	Rs.40,000/-	Rs.10,000/-	Rs.13 Lakhs	Rs.15.1 Lakhs
1 Mbps	Rs.40,000/-	Rs.10,000/-	Rs.21.5 Lakhs	Rs.25.1 Lakhs
2 Mbps	Rs.50,000/-	Rs.10,000/-	Rs.35.5 Lakhs	Rs.41.8 Lakhs

1. The following one time installation fee will be charged instead of above mentioned in case of VSNL provided

Customer Subscriber Units.

Rs 1,00,000 in case of DOT Local loops

Rs 3,00,000 in case of 64 KBPS VSNL Radio Link.

For speeds higher than 64 KBPS, the actual cost of Radio link plus

Rs. 1,00,000/- will be charged

2. Local Loop annual rental will be as per DOT rentals
3. Discounts

- 50% discount for recognized educational institution/Govt. organisation
/News papers and news agencies on corporate category
20% discount for software exporters/100% EOUs on corporate category
4. The minimum period of hire of the leased connections will be governed by the minimum period of hire criterion of DOT for the leased circuits.
5. Party Line Service Party line service is available at speed of 64 KBPS and 128 KBPS only with a rebate of 50% of normal tariff on case by case basis for STPs & other organizations where multiple customers are available on shared media

DOT LOCAL LOOP TARIFF FOR INTERNET

Tariff per annum :-		
Chargeable Distance	64 KBPs	2 MBPS
Upto 50 Kms	Rs.1,50,000	Rs.12.0 Lakhs
51-100 Kms	Rs.1,80,000	Rs.16.0Lakhs
101-200 Kms	Rs.2,75,000	Rs.24.0Lakhs
201-1000 Kms	Rs. 900 per km subject to minimum of Rs.3 lakhs	Rs.4,300per Km. Subject to minimum of Rs.30.0 lakhs
Chargeable Distance Beyond 1000 Kms.	Rs. 9 lakhs + @ Rs. 450 per Km. Subject to max. of 1500 Kms (Rs.11,25,000)	Rs.43.0 Lakhs + @ Rs.2150 per Km. Subject to a max. of 1500 Kms. (Rs.53,75,000)

ANNEXURE B

(On Letter Head)

UNDERTAKING

Reference to our application for Internet leased line -----Kbps, we undertake,

1. That the leased connection will be used only for our internal use and not for any resale.
2. The circuit will be extended on point to point basis and no network will be connected.
3. For any network connection the required approval of DoT/MTNL/VSNL will be taken in advance.
4. *The following International/ National leased circuits are working from the premises.
*No leased circuits are working from the premises.

(* delete the non applicable clause)

Authorised signature

Office Seal

Place :
Date :